



"The people at Lanlogic are very good at what they do and they have been very helpful to us whenever we have needed technical assistance over the past few years. We consider them a Complete Business Partner"

Dominic Pipitone,
President
Complete Business Systems



Services Provided:

- We performed an office site survey, including interviews with managers and the owner, and other employees in order to properly design, propose and implement an Active Directory domain using Windows Server 2003 Small Business Edition.
- Upgraded key work stations to Windows XP and Office 2003
- Worked to protect their new email service, by providing them with an SMTP gateway filter service to combat against viruses and spam.
- Implemented a centralized anti-virus and spy ware protection for all machines
- Designed them a more secure network environment by providing Kerberos authentication, NTFS file security, and wizard-based management features.
- Implemented a daily backup system to protect their data
- Moved their website to one of our shared web servers in our data center.
- Setup a secure VPN that allows remote access to the network for email, files and applications.
- Provide onsite and remote support as needed.

Reinforcing

Early Success

Business machine dealer

Complete Business Systems who sells and services digital imaging solutions located in Livermore, CA contacted Lanlogic and was looking for assistance with implementing a more robust network to help support their growth. User account management, email with shared calendars; Quick Books performance, backup and security concerns topped the list. Their existing Windows workgroup installation was becoming more difficult to manage and performance was suffering as more users were accessing an under powered work station. The business was growing and IT tasks were distracting key managers' time away from more important activities.

As a result of the new design deployed by Lanlogic, Complete Business Systems was able to improve their internal and external communication and rest assured that their data was safe and protected.

Over Time We Added:

- A SQL based line of business application
- Blackberry wireless email devices and a Blackberry enterprise server to allow them to more easily dispatch service tickets and improve communication with customers and their field service technicians.